

# Terms of sale and refund policy

euroteam.it - updated 30 October 2026

## 1. Seller

The seller is Massimo Boaron, sole trader (*trabalhador independente*) registered in Portugal since 20 October 2026, tax number (NIF) 289504724, Rua Dona Estefania 32, 1000-156 Lisbon, Portugal. Email: info@euroteam.it ("the seller").

## 2. What we sell

Prepaid credit packages for the use of online applications published by the seller. The application, the package, the number of credits and the price are shown on the order form. Credits have no cash value and can be used only in the application and on the account indicated in the order.

## 3. Who can buy

Sales are made only to individuals who live in Tunisia, Algeria or Morocco. By ordering you declare that you live in the country you indicate in the form. The seller may check this declaration (for example through the country of the IP address) and may refuse or cancel an order, with a full refund of any amount already paid, if the check does not match your declaration.

## 4. Prices

Prices are in euros and are the total amount you pay to the seller. Bank charges and currency conversion fees applied by your bank, or by the bank of the person who pays for you, are not included: the payer bears them, so that the seller receives the full amount shown.

## 5. How to order and pay

- Fill in the order form with accurate data.
- You receive an order number and the bank details for a transfer in euros.
- Pay by bank transfer and write the order number in the payment reference.
- The payment may be made by another person on your behalf (for example a relative abroad). That person must write the order number in the reference. You remain the buyer and the holder of the account to be credited.
- Credits are added to your account after the seller has received and verified the payment. If the payment does not arrive, no credits are added.

## 6. Invoice

An invoice is issued in the name and address given in the order form and is sent to you by email.

## 7. Refunds

You may ask for a refund within 14 days of the order date. Write to info@euroteam.it and state your order number. Unused credits are refunded; credits already used are not. Refunds are paid by bank transfer to the account from which the payment was received.

## 8. Use of the applications and AI results

The applications use artificial intelligence. Results may contain errors and must be checked by the user before they are relied on. The applications are provided "as is" and the seller does not guarantee any result, to the extent allowed by law. Nothing in these terms limits rights that cannot be excluded by law.

## **9. Personal data**

How we process your data is described in the privacy policy: <https://www.euroteam.it/privacy.pdf>

## **10. Law and disputes**

Portuguese law applies, without removing the mandatory consumer protections of your country of residence. If you have a problem, write to [info@euroteam.it](mailto:info@euroteam.it) first so that we can try to solve it.